

Scope of Services for the Residential Programs

- **Population Served:** Adults 18 years and older with Traumatic Brain Injury (TBI) and Acquired Brain Injuries (ABI)
- **Settings:** Supported apartments, Supervised apartments, Group homes, Medical/Behavioral Group homes in Ocean County, Mercer County, Middlesex County, Burlington County and Camden County New Jersey
- **Hours of Service:** Residential Programs operate 24 hours per day / 7 days per week
- **Days of Service:** Seven days per week including holidays
- **Frequency of Service:** Services are provided as indicated by team consensus as indicated in the Individualized Rehabilitation Plan
- **Payor Sources:** The Division Developmental Disabilities (DDD) Fee for Service, Managed Long Term Services and Supports (MLTSS with TBI designation), Auto Insurance, VA funding, Private pay and Workers Comp
- **Fees:** Rates are determined by individual need and based on the fee schedule; for individuals served funded by The Division Developmental Disabilities (DDD) Fee for Service, Managed Long Term Services and Supports (MLTSS with TBI designation) there is a Contribution to care for room and board
- **Referral Sources:** Referrals are received by physicians in the community, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self-referral
- **The specific services offered, including whether the services are provided directly, by contract, or by referral:**
 - Full range of day treatment services, including physical, occupational, cognitive and speech and language therapy, as well as Neuropsychological evaluation and ongoing psychotherapy. Therapeutic groups, music therapy, volunteer and vocational opportunities as provided by an Interdisciplinary Team.
 - Individualized rehabilitation in personal care, household management, health and medical care (including medication administration), grocery shopping, money management and budgeting
 - Customized supervision from intensive to intermittent support
 - Social, recreational and spiritual activities
 - Behavioral programming
 - Accessibility for individuals with limited mobility
 - 24-hour staff support for assistance with activities of daily living, safety, mobility and transfers, as needed

- Transportation is provided from residential program, to and from day treatment programs, therapies, medical appointments and community outings
- Clinical Case Management
- Quarterly progress meetings with the team including funder, family and persons served.
- Medical oversight by a Registered Nurse
- Emergency on-call coverage by supervisory staff

Scope of Services for the Day Programs

- **Population Served:** Individuals 18 and older with Traumatic Brain Injury (TBI), Acquired Brain Injury (ABI) and other neurological impairments
- **Settings:** Day Program services are delivered on site, in the community and at the Residential Program. The facilities are located in Mt. Laurel, Toms River and Plainsboro NJ
- **Hours of Service:** 9am - 3pm
- **Days of Service:** Monday, Tuesday, Wednesday, Thursday, and Friday
- **Frequency of Service:** Services are provided based on clinical recommendations
- **Payor Sources:** The Division Developmental Disabilities (DDD) Fee for Service (FFS), Managed Long Term Services and Supports (MLTSS with TBI designation), New Jersey Traumatic Brain Injury Fund, Auto Insurance, VA funding, Private pay and Workers Comp
- **Fees:** Rates are based on a standard fee schedule and contracted rates based on funding.
- **Referral Sources:** Referrals are received by physicians in the community, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self-referral
- **The specific services offered, including whether the services are provided directly, by contract, or by referral**
Bancroft employs both full-time and part-time staffing in the following disciplines:
 - Structured Day Program
 - Physical Therapy
 - Occupational Therapy
 - Speech and Language Pathology
 - Cognitive Therapy
 - Neuropsychological evaluation
 - Psychotherapy

- Therapeutic groups
- Music Therapy

Scope of Services for the Outpatient Programs

- **Population Served:** Individuals 16 and older with Traumatic Brain Injury (TBI), Acquired Brain Injury (ABI) and other neurological impairments (e.g., Parkinson's Disease, Movement Disorders, Stroke, Post-surgical Neurological challenges, Multiple Sclerosis, Vestibular disorders, Cognitive Impairment)
- **Settings:** Outpatient services are delivered in the clinic, the community, and/or via telehealth. Outpatient facilities are located in Mt. Laurel, Toms River and Plainsboro NJ
- **Hours of Service:** Mt. Laurel - 7 AM - 7 PM, Toms River and Plainsboro - 8 AM - 5PM
- **Days of Service:** Monday, Tuesday, Wednesday, Thursday, and Friday
- **Frequency of Service:** Services are provided based on the therapist's recommendation
- **Payor Sources:** Commercial health insurance, workers compensation, public funding (Medicare, Division of Developmental Disabilities (DDD) Fee for Service, Managed Long Term Services and Supports (MLTSS with TBI designation); VA/Tri-care; NJ Traumatic Brain Injury Fund), Auto insurance, and private pay/contract.
- **Fees:** Rates are based on a standard fee schedule and contracted rates
- **Referral Sources:** Referrals are received by physicians, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self-referral
- **The specific services offered, including whether the services are provided directly, by contract, or by referral**
Bancroft employs both full-time and part-time staffing in the following disciplines:
 - Physical Therapy
 - Occupational Therapy
 - Speech and Language Pathology
 - Cognitive Therapy
 - Neuropsychological evaluation
 - Psychotherapy
 - Therapeutic groups
 - Music Therapy

Scope of Services for the Vocational Programs

- **Population Served:** Individuals with a neurologic diagnosis which may include Traumatic Brain Injury (TBI), Acquired Brain Injury (ABI), Stroke, Autism, Epilepsy and other seizure disorders.
- **Settings:** Vocational services occur in program, in the community and at places of employment throughout the State of New Jersey
- **Hours of Service:** Monday-Friday from 8:30am-5:30 pm, evening hours available based on the needs of individuals at work. Weekends as needed based on required support at job sites
- **Frequency of Service:** Individualized
- **Payor Sources:** Division of Vocational Rehabilitation, Division of Developmental Disabilities Support budget, New Jersey Commission for the Blind and Visually Impaired, and Workers Compensation
- **Fees:** Rates are according to a fee schedule established by New Jersey Division of Vocational Rehabilitation, New Jersey Commission for the Blind and Visually Impaired, Division of Developmental Disabilities, based on the service provided
- **Referral Sources:** New Jersey Division of Vocational Rehabilitation, Division of Developmental Disabilities Support Coordinators, Families, External Case Managers
- **Services are offered based on referrals via a voucher system which may include:**
 - Pre-Vocational Cognitive Evaluations
 - Pre-Placement Services
 - Job Coaching
 - Long Term Follow Along